

2026 open-enrollment programs	Language	Dates FULL PROGRAM	Dates LECTURES ONLY	Final Pricing FULL	Final Pricing Lectures only
MADRID					
International Business	English	Jan 12 - Feb 20	Jan 12 - Jan 23	€2 200,00	€1 200,00
International Business	Spanish	Jan 12 - Feb 20	Jan 12 - Jan 23	€2 200,00	€1 200,00

## Refund Policies

Under certain circumstances described below, it is possible to receive a refund. However, the specific amount refunded always depends on the time when the cancellation request was submitted to ECCEDU and the reason for cancelling the participation in the program.

We accept withdrawal requests through e-mail, you can send them to us at [operations@eccedu.net](mailto:operations@eccedu.net).

Below, you can find our standard refund policies. The bank fees are always deducted from the total refunded amount.

**IMPORTANT:** No matter the reason for cancellation, every student is always given the option to postpone his/her participation in the ECCEDU program for the next year (upon agreement, the participation can be postponed for a maximum of 2 extra years). Alternatively, depending on the program field, the student can select to participate in another of our programs which take place in a different time period or location.

### 1. Program participation withdrawal due to health issues (for this reason to be accepted, we must receive and validate the medical proof):

- If the cancellation request is submitted more than 60 days before the program starts, the refund will be 95% of the paid amount of the program fee.
- If the cancellation request is submitted 60 days or less but more than 30 days before the program starts, the refund will be 50% of the paid amount of the program fee.
- If the cancellation request is submitted 30 days or less before the program starts, the refund will be 20% of the paid amount of the program fee.
- If the cancellation request is submitted on the day the program starts or later, no refund is possible.

### 2. Program participation withdrawal due to visa rejection (for this reason to be accepted, we need to validate that the concerned student submitted all their documents properly and on time and there was no mistake on their side during the application process – this will be evaluated based on the reason for rejection the embassy provides the student with and we will request the student to share with us all the application documents):

- If the cancellation request is submitted more than 30 days before the program starts, the refund will be 80% of the paid amount of the program fee.
- If the cancellation request is submitted 30 days or less before the program starts, the refund will be 30% of the paid amount of the program fee.
- If the cancellation request is submitted on the day the program starts or later, no refund is possible.

### 3. Program participation withdrawal due to other reasons:

- In such cases no refund is possible; however, the student can opt for postponing his participation to the next year or select to participate in one of our other programs in a different time period or a different location.